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BLUE CRANE ROUTE Municipality

Province of the Eastern Cape

Office Of the Municipal Manager

Our ref: 5/5/R

Date: 19 January 2026

NOTICE NO: 05/2026

NOTICE TO THE COMMUNITY: BCRM DEBT RELIEF INCENTIVE SCHEME

The Blue Crane Route Municipality hereby informs all households and businesses that a Debt Relief Incentive Scheme has been **approved and will be implemented from today until 30 June 2026.**

Details of the Debt Relief Incentive Scheme:

The Municipality will provide a **50% debt write-off on outstanding** municipal service accounts, subject to the conditions below.

The incentive applies to arrears on the following services:

- **Water**
- **Electricity**
- **Refuse Removal**
- **Sewer and Sanitation**

✗ Property Rates are excluded from this incentive scheme.

How the Incentive Works

- Customers who settle 50% of their outstanding debt on the above-mentioned services in one once-off payment before 30 June 2026 will qualify for a 50% write-off of the remaining debt.
- No payment arrangements or instalment plans will be accepted under this scheme.
- The incentive is strictly based on a once-off full payment of the qualifying amount.

Eligibility Criteria for the Debt Relief Incentive Scheme

Eligibility for participation in the Debt Relief Incentive Scheme will be determined based on the following criteria and supporting documentation:

1. Businesses, Farmers and Non-Profit Organisations

Applicants must submit:

- Latest audited or reviewed financial statements; and
- Twelve (12) months' bank statements.

2. Residential Households

Applicants must submit:

- Six (6) months' bank statements.

All documentation will be assessed by the Municipality to determine eligibility in line with the objectives of the scheme and applicable municipal policies.

Purpose of the Scheme

The Municipality is introducing this incentive to meet residents halfway, recognising the current economic challenges faced by communities.

At the same time, residents are reminded that the Municipal Systems Act places a legal obligation on all consumers to pay for municipal services rendered.

✘ Exclusions

This incentive scheme does not apply to:

- **Government departments and government-owned entities**
- **Consumers who previously benefited from the 2022 debt incentive scheme**

Important Notice

This is the final debt relief incentive scheme to be offered by the Municipality.

No further incentive schemes will be granted in the future.

If a customer default on their current account, the municipality will have the right to reverse the amnesty granted.

The municipality will continue implementing credit control procedures during this time period, if no agreement to pay has been entered into.

Residents and businesses are strongly encouraged to take advantage of this opportunity to regularise their accounts.

Enquiries and Assistance

Residents and businesses may contact or visit the Municipal Offices and request assistance from:

Themba Nohamba

 **042 243 6400**

Lukhanyo Soxujwa

 **042 243 6400**

The Municipality urges all consumers to make use of this opportunity to clear their outstanding debts and contribute towards sustainable service delivery for all.

BCRM is working for you!

Yours Faithfully,



MZWANDILE P. NINI
MUNICIPAL MANAGER

19-01-2026

DATE